

Economic Development

| Measure name | Type | Q3 24/25 | Q4 24/25 | Q1 25/26 | Q2 25/26 | Q3 25/26 | Target | Average | Aim | Trend |
|---|------|------------|-------------|----------|-----------|------------------|------------|---------|-----|-------|
| Business grant funding awarded | £ | £92,420.66 | £175,836.56 | £0.00 | £2,599.39 | £8,804.00 | £23,869.80 | | ⬆️ | |
| This is the cumulative amount of grant paid for 2025/26. In Q3 grants were paid to an IT company and a manufacturer. | | | | | | | | | | |
| Business grant funding- % spent | % | 37% | 70.30% | 0% | 2.20% | 7.40% | 20% | | ⬆️ | |
| 28% of the total grant pot has been allocated. 2 grants were paid this quarter - an elevate growth grant and an innovation grant. The businesses receiving the grant are an IT company and a manufacturing company. | | | | | | | | | | |

Environment

| Measure name | Type | Q3 24/25 | Q4 24/25 | Q1 25/26 | Q2 25/26 | Q3 25/26 | Target | Average | Aim | Trend |
|---|--------|----------|----------|----------|----------|---------------|--------|---------|-----|-------|
| % household waste recycled or composted | % | 41.34 | 36.79 | 53.36 | 44.79% | 44.00% | | 44% | ⬆️ | |
| # of flytips | # | 484 | 568 | 635 | 668 | 524 | 650 | | ⬇️ | |
| Average time taken to remove fly-tipping reported | # days | 5.7 | 4 | 3 | 3 | 3 | 5 | | ⬇️ | |
| # active environmental enforcement cases | # | | | 126 | 124 | 80 | | | | |
| # environmental enforcement fixed penalty notices | # | 0 | 6 | 4 | 15 | 22 | | | | |
| No. of households supported by energy advice service (AoE) | # | 320 | 240 | 377 | 382 | 213 | | | ⬆️ | |

Housing

| Measure name | Type | Q3 24/25 | Q4 24/25 | Q1 25/26 | Q2 25/26 | Q3 25/26 | Target | Average | Aim | Trend |
|--|------|------------|------------|------------|------------|------------|--------|---------|-----|-------|
| % of major planning applications determined within 13 weeks (or agreed extension) | % | 78.5 | 84.6 | 92.8 | 86.6 | 94 | 60% | | ⬆️ | |
| % of minor planning applications determined within 8 weeks (or agreed extension) | % | 88.5 | 87.2 | 87.7 | 88 | 89 | 70% | | ⬆️ | |
| No. of planning enforcement actions taken- cases opened | # | 29 | 14 | 41 | 24 | 26 | | | | |
| No. of planning enforcement actions taken- cases closed | # | 31 | 16 | 48 | 63 | 53 | | | | |
| % of Building Control applications determined within 5 weeks (or 8 weeks on agreement) | % | 100 | 100 | 100 | 97 | 95 | 85 | | ⬆️ | |
| Number of threatened with homelessness preventions | # | 8 | 8 | 12 | 7 | 12 | | | | |
| No. of households in temporary accommodation- snapshot | # | 23 | 33 | 34 | 26 | 37 | | | ⬇️ | |
| Cost of B & B placements | £ | £50,241.62 | £42,711.24 | £31,132.64 | £46,503.28 | £21,307.00 | | | ⬇️ | |

Infrastructure

| Measure name | Type | Q3 24/25 | Q4 24/25 | Q1 25/26 | Q2 25/26 | Q3 25/26 | Target | Average | Aim | Trend |
|--------------------------|------|----------|----------|----------|----------|----------|--------|---------|-----|-------|
| % of green flags awarded | % | 50 | 50 | 50 | 50 | 50 | 75 | | ⬆️ | |

Work continues with Green Flag applications for Sanders Park, Overdale and Lickey End.

Community Safety

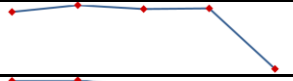
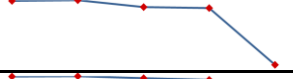


| Measure name | Type | Q3 24/25 | Q4 24/25 | Q1 25/26 | Q2 25/26 | Q3 25/26 | Target | Average | Aim | Trend |
|-----------------------------------|------|----------|----------|----------|----------|--------------------|--------|---------|-----|-------|
| # crimes recorded (excluding ASB) | # | 1329 | 1275 | 1396 | 1418 | Data not available | | | ⬇️ | |
| ASB | # | 208 | 238 | 301 | 267 | Data not available | | | ⬇️ | |

*there is a lag with this data as it is obtained using verified figures from Police.uk and they are not currently available.

Organisational Priorities

| Measure name | Type | Q3 24/25 | Q4 24/25 | Q1 25/26 | Q2 25/26 | Q3 25/26 | Target | Average | Aim | Trend |
|--|----------------|----------|----------|----------|----------|----------|--------|---------|-----|-------|
| % of media enquiries responded to within agreed timescales | # | 100 | 100 | 100 | 100 | 100 | 100 | | ↑ | |
| Council Tax Collection Rate | % | 84.14% | 98.12% | 28.80% | 56.58% | 85.00% | 84.46% | | ↑ | |
| Business Rates Collection Rate | % | 81.06% | 98.18% | 28.34% | 56.82% | 80.00% | 80.23% | | ↑ | |
| Housing Benefit: Speed of processing new claims | # days | 17 | 11.7 | 19.7 | 12 | 11 | | 20 | ↓ | |
| Housing Benefit: Speed of processing change of circumstances | # days | 9.3 | 4.7 | 9.7 | 8.3 | 11 | | 8 | ↓ | |
| Housing Benefit: Local Authority error rate | % | 0.31 | 0.26 | 0.48 | 0.16 | 0 | 0.48 | | ↓ | |
| # complaints received | # | 11 | 17 | 11 | 33 | 25 | | | | |
| Average working days to respond to complaints | # days | 6.6 | 16.6 | 18.2 | 4.7 | 6 | 10 | | | |
| % complaints answered within 10 days | % | 72.7 | 68.8 | 75 | 96.8 | 84 | 95% | | ↑ | |
| Performance reduced in the following directorates: Environmental and Housing Property Services (73%) & Planning & Leisure Services (83%) | | | | | | | | | | |
| Staff turnover rates | % | 8.50% | 9.80% | 10.20% | 9.20% | 12.40% | | 13.40% | ↓ | |
| Sickness absence- long term | # days per FTE | 5.03 | 6.4 | 2.88 | 3.19 | 3 | | 7.8 | ↓ | |

SLM Leisure Data

| Measure name | Type | Q3 24/25 | Q4 24/25 | Q1 25/26 | Q2 25/26 | Q3 25/26 | Target | Average | Aim | Trend |
|---|------|----------|----------|----------|----------|---------------|---------|---------|-----|---|
| Total no. of visits including EA cards and non-card holders | # | 92,060 | 102,739 | 96,589 | 97,569 | Not available | 168,332 | | ⬆️ |  |
| No. gym members | # | 2,716 | 2,749 | 2,460 | 2,414 | Not available | 3,750 | | ⬆️ |  |
| Swimming lessons - children enrolled on scheme | # | 1,236 | 1,242 | 1,206 | 1,171 | Not available | 2,400 | | ⬆️ |  |
| RIDDOR reportable events | # | 0 | 0 | 0 | 0 | Not available | 0 | | ⬇️ |  |

The centre's targets follow the 2017 contract award but have been affected by increased local competition. Although visits fell this quarter, engagement and retention remain strong, with average length of stay 23% above the regional average and attrition consistently low. Ongoing performance reporting and quarterly reviews support joint work between Council Officers and Everyone Active to deliver the best outcomes at Bromsgrove Sport and Leisure Centre.

*there is a one quarter lag with this data