



## Tenant Satisfaction Survey

### Burcot Close

Your feedback helps us improve the quality, comfort, and safety of our building. This survey should take about 5 minutes. All responses are confidential.

### 1. About You (Optional)

House number: \_\_\_\_\_

How long have you lived here?

- Less than 6 months
- 6–12 months
- 1–3 years

### 2. Property Condition

Please rate the following from 1 (Very Poor) to 5 (Excellent):

The property is well maintained      1     2     3     4     5

The property was clean and in good condition when I moved in    1     2     3     4     5

Repairs are completed in a timely manner    1     2     3     4     5

The heating and electrical systems work reliably    1     2     3     4     5

### 3. Safety & Neighborhood

Please rate the following from 1 (Very Poor) to 5 (Excellent):

I feel safe in my home    1     2     3     4     5

I feel safe in the neighborhood    1     2     3     4     5

Security measures (locks, lighting, etc.) are adequate    1     2     3     4     5

#### 4. Management & Communication

Please rate the following from 1 (Very Poor) to 5 (Excellent):

Responsiveness of Principle Estate Management 1  2  3  4  5

Professionalism of staff 1  2  3  4  5

Ease of reporting issues 1  2  3  4  5

Communication about building updates 1  2  3  4  5

#### 5. Rent & Value

Please rate the following from 1 (Very Poor) to 5 (Excellent):

My rent is fair for the property's condition and location 1  2  3  4  5

Utility costs are reasonable 1  2  3  4  5

I feel the property offers good value overall 1  2  3  4  5

#### 6. Community & Overall Satisfaction

Please rate the following from 1 (Very Poor) to 5 (Excellent):

Noise levels 1  2  3  4  5

Neighbor relations 1  2  3  4  5

Overall satisfaction with living here 1  2  3  4  5

Likelihood of renewing your tenancy 1  2  3  4  5

Would you recommend living here to a friend or family member?  Yes  No

#### 7. Open Feedback

What do you like most about living here?

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What could be improved?

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Any specific issues or suggestions?

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#### 8. Contact (Optional)

If you'd like us to follow up, please leave your contact details:

Name: \_\_\_\_\_

Email / Phone: \_\_\_\_\_