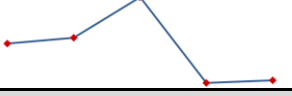
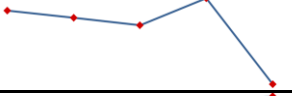
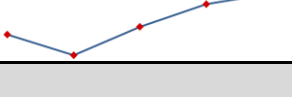
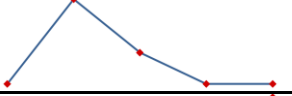


Economic Development

Measure name	Type	Q2 24/25	Q3 24/25	Q4 24/25	Q1 25/26	Q2 25/26	Target	Average	Aim	Trend
Business grant funding awarded	£	£86,574.86	£92,420.66	£175,836.56	£0.00	£2,599.39			⬆️	
Business grant funding- % spent	%	32.20%	37%	70.30%	0%	2.20%			⬆️	
There were no grants awarded during Q1; this is common at the start of funding periods as new programmes are launched. At Q2, 28% of the total grant pot has been committed. A new grant will be launched in Q3 (Innovation Lighthouse) which accounts for 33.5% of the total funding.										

Environment

Measure name	Type	Q2 24/25	Q3 24/25	Q4 24/25	Q1 25/26	Q2 25/26	Target	Average	Aim	Trend
% household waste recycled or composted	%	45.83	41.34	36.79	53.36	44.79%		44%	⬆️	
# of flytips	#	545	484	568	635	668			⬇️	
Continued issues with Birmingham bin strikes increasing fly tips on northern borders										
Average time taken to remove fly-tipping reported	# days	3	5.7	4	3	3	5		⬇️	
No. of households supported by energy advice service (AoE)	#	291	320	240	377	382			⬆️	

Housing

Measure name	Type	Q2 24/25	Q3 24/25	Q4 24/25	Q1 25/26	Q2 25/26	Target	Average	Aim	Trend
% of major planning applications determined within 13 weeks (or agreed extension)	%	88.8	78.5	84.6	92.8	86.6	60%		⬆️	
% of minor planning applications determined within 8 weeks (or agreed extension)	%	84.5	88.5	87.2	87.7	88	70%		⬆️	
No. of planning enforcement actions taken- cases opened	#	57	29	14	41	24				
No. of planning enforcement actions taken- cases closed	#	25	31	16	48	63				
% of Building Control applications determined within 5 weeks (or 8 weeks on agreement)	%		100	100	100	97	85		⬆️	
Number of threatened with homelessness preventions	#	9	8	8	12	7				
No. of households in temporary accommodation- snapshot	#		23	33	34	26			⬇️	
Cost of B & B placements	£	£22,468.14	£50,241.62	£42,711.24	£31,132.64	Not available			⬇️	

Infrastructure

Measure name	Type	Q2 24/25	Q3 24/25	Q4 24/25	Q1 25/26	Q2 25/26	Target	Average	Aim	Trend
% of green flags awarded	%		50	50	50	50	75		⬆️	

Community Safety

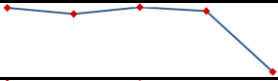
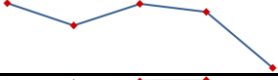
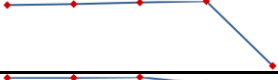
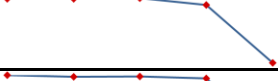
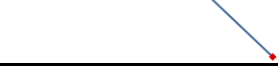
Measure name	Type	Q2 24/25	Q3 24/25	Q4 24/25	Q1 25/26	Q2 25/26	Target	Average	Aim	Trend
# crimes recorded (excluding ASB)	#	1346	1329	1275	1396	Not available*			⬇️	
ASB	#	342	208	238	301	Not available*			⬇️	

*there is a lag with this date as it is obtained using verified figures from Police.uk and they are not currently available.

Organisational Priorities

Measure name	Type	Q2 24/25	Q3 24/25	Q4 24/25	Q1 25/26	Q2 25/26	Target	Average	Aim	Trend
% of media enquiries responded to within agreed timescales	#		100	100	100	100	100		⬆️	
Council Tax Collection Rate	%	56.65%	84.14%	98.12%	28.80%	56.58%	56.63%		⬆️	
Business Rates Collection Rate	%	53.13%	81.06%	98.18%	28.34%	56.82%	55.32%		⬆️	
Housing Benefit: Speed of processing new claims	# days	18.3	17	11.7	19.7	12		20	⬇️	
Housing Benefit: Speed of processing change of circumstances	# days	10.7	9.3	4.7	9.7	8.3		8	⬇️	
Housing Benefit: Local Authority error rate	%	0.32	0.31	0.26	0.48	0.16	0.48		⬇️	
# complaints received	#	12	11	17	11	33				
Average working days to respond to complaints	# days	6.25	6.6	16.6	18.2	4.7	10			
% complaints answered within 10 days	%	83.3	72.7	68.8	75	96.8	95%		⬆️	
Staff turnover rates	%	9.40%	8.50%	9.80%	10.20%	9.10%		13.40%	⬇️	
Sickness absence- long term	# days per FTE	3.24	5.03	6.4	2.88	3.19		7.8	⬇️	

SLM Leisure Data

Measure name	Type	Q2 24/25	Q3 24/25	Q4 24/25	Q1 25/26	Q2 25/26	Target	Average	Aim	Trend
Total no. of visits including EA cards and non-card holders	#	101,511	92,060	102,739	96,589	Not available			⬆️	
EA cards added this period	#	1,970	1,292	1,951	1,709	Not available			⬆️	
Total EA cards to date	#	76,661	77,953	79,904	81,613	Not available			⬆️	
No. gym members	#	2,723	2,716	2,749	2,460	Not available			⬆️	
Swimming lessons - children enrolled on scheme	#	1,270	1,236	1,242	1,206	Not available			⬆️	
Swim lesson occupancy	%	74	74	73	72	Not available			⬆️	
RIDDOR reportable events	#	0	0	0	0	Not available			⬇️	