

# **BROMSGROVE SHAREHOLDERS COMMITTEE**

**14<sup>th</sup> APRIL 2025**

## **Spadesbourne Homes Limited** **Performance Report 2024/25 – April 2024 – March 2025**

Relevant Portfolio Holder	Councillor Karen May, Leader and Cabinet Member for Strategic Partnerships and Enabling
Portfolio Holder Consulted	Yes
Relevant Head of Service	Debra Goodall
Report Authors	Head of Finance and Customer Services <a href="mailto:Debra.Goodall@bromsgroveandredditch.gov.uk">Debra.Goodall@bromsgroveandredditch.gov.uk</a>
Wards Affected	All Wards
Ward Councillor(s) consulted	No
Relevant Strategic Purpose(s)	All
Non-Key Decision	
If you have any questions about this report, please contact the report author in advance of the meeting.	

### **1. RECOMMENDATIONS**

The Shareholders Committee is asked to **RESOLVE** that:

- 1) The proposed measures to demonstrate how Spadesbourne Homes is delivering performance against priorities including operational measures be approved.

### **2. BACKGROUND**

- 2.1 The purpose of this report is to set out Spadesbourne Homes performance data. This report presents:

- The proposed measures to demonstrate how Spadesbourne Homes is delivering performance against priorities including operational measures for discussion and approval.

### **3. DETAILED PERFORMANCE**

#### **Performance Measures**

- 3.1 The proposed performance measures that Spadesbourne Homes propose to report on going forward are shown below:

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<b>PERFORMANCE INDICATORS</b>	
% of units let	Quarterly
% of total rent role collected	Quarterly
% of rent arrears	Quarterly
Average void time	Quarterly
Number of complaints	Quarterly
Complaints responded to within target	Quarterly
Number of tenants meeting local connection criteria	Quarterly
<b>HEALTH &amp; SAFETY</b>	
Emergency Lighting monthly check	Monthly
Door fire safety check - communal areas	Monthly
Emergency Lighting service	Annual
Smoke Alarm service	Annual
Dry Riser service	Annual
Fire & General Risk Assessment	Annual
Water Sampling	Annual
Lightening Protection	Annual

#### **4. Legal Implications**

4.1 No Legal implications have been identified.

#### **5. Strategic Purpose Implications**

##### **Relevant Strategic Purpose**

5.1 Spadesbourne Homes ensures we focus on our key strategic issues and what are most important for the District and our communities. Our financial monitoring and strategies are integrated within all of our Strategic Purposes.

##### **Climate Change Implications**

5.2 None as a direct result of this report.

#### **6. Other Implications**

##### **Customer / Equalities and Diversity Implications**

6.1 None as a direct result of this report.

##### **Operational Implications**

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6.2 None as a direct result of this report.

### **7. RISK MANAGEMENT**

7.1 None as a direct result of this report.

### **8. APPENDENCES**

8.1 None

### **AUTHOR OF REPORT**

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