

From: Stanley, Angeline

Sent: 14 September 2022 15:35

To: WRS Enquiries <enquiries@worcsregservices.gov.uk>

Subject: External Email : GOLDEN LION REPRESENTATION FROM WEST MERCIA POLICE

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The Golden Lion Public House, Austin Road, Bromsgrove, B60 3PB

West Mercia Police formal representation regarding the review of the Premise Licence for The Golden Lion Public House.

West Mercia Police have on our systems 66 incident reports dating back to when we first started recording incidents dating back to 31/03/2006. These incidents range from anti-social behaviour through to serious assaults, covid breaches and drink driving offences. It is worth noting that some of these reports have been made by the staff themselves at the Golden Lion which we obviously encourage that they do.

In regards to this representation we will only refer to incidents dating back to 2018 which is when the residents themselves have started to record incidents themselves, however we can provide the previous reports if needed.

Between 17/6/2018 and 31/10/2018 we have five incidents recorded, these incidents relate to a male turning up at the pub with a knife, drug dealing taking place in the pub and an assault whereby two people were assaulted. The DPS at this time was AGGIE McCANN

Between 8/01/2019-05/12/2019 we had eleven incidents recorded, these include five fights, one person was offered cocaine, a member of the public was threatened by the DPS AGGIE McCANN, one report of someone attending with a knife, two incidents of people being threatened and one report of a female about to leave the pub who was driving and had been drinking

Between the dates of 08/02/2020-12/12/2020 we have recorded eleven incidents, these include assaults, covid breaches, and glasses being thrown causing injuries to people, a lock in. The DPS at this time was JOHN SUTTON

Between 10/6/2021 and 28/12/2021 we have ten incidents recorded, these include Assaults, large groups of people fighting, people unconscious, noise complaints-music on till 0130. The DPS at this time was JOHN SUTTON until 14/12/2021 when JOSH MATTERSON took over.

Between 15/1/2022 and 19/07/2022 we have had nine incidents recorded, three of these incidents relate to the same date (02/04/2022) this relates to a large fight, a window was also smashed, the manager tried to intervene but it continued out the front of the Pub, police were called and attended twice. On 29/05/2022 a private event was held at the pub, a number of females got into a verbal altercation which resulted into a large disorder outside, a male received an injury to his face. From 05/05/2022 CLAIRE PARTRIDGE took over as DPS until 14/06/2022 when JOSH MATTHEYSON was then re-instated by Marstons on a temporary basis.

On 10/11/2021 a meeting was held between the police, environmental health, Worcester Regulatory Services and Marstons where it was decided that during the meeting that the license conditions would be varied with POLICE writing up recommendations before it being sent to WRS and then on to MARSTONS. In the interim it was decided (MARSTONS will visit the pub and update them of the impending actions) that the karaoke would be banned, children would be off the entire premises by 2130 hours to include outside, the family disco would be reduced to either once or twice per month with the hours being between 1800 and 2100 so that it allows parents 30 minutes drinking up time before the children need to be off the premises. The marquee is coming down and currently has no roof and a number of the benches will also be removed. There will be no alcohol allowed outside after 2100 hours and a diary will be implemented for the DPS to sign stating that hourly checks have been conducted for noise and persons outside the pub. All Music will be off by midnight. The premise license was changed to include the following conditions:

The use of door supervisors will be risk assessed on an ongoing basis by the licence holder or Designated Premises Supervisor, with such risk assessment taking cognisance of Police advice. Where engaged, door supervisors shall be licensed by the Security Industry Authority.

Door staff will record their name and 16 digit SIA badge number in a register; such record shall be retained at the premises for at least 12 months, and shall be made available for inspection by the Police or any other authorised person upon request

CCTV shall be installed with recording facilities to cover public entrances/exits. The system shall operate when the premises is open for licensable activities and retain images for a period of 28 days (except where such retention cannot be achieved due to reasonable periods of maintenance or repair). Recorded images shall be made available within a reasonable time upon request by the police or within 48 hours if required as long as the request is in accordance with data protection principles.

Under 18s will not be permitted to remain on the premises after 22.00

Alcohol and food shall not be consumed in external areas after 21.00

Outside areas within the demise of the premises will be cleared and empty of persons no longer than half an hour after closing

External doors and windows shall be closed during regulated entertainment except for the purposes of access/egress or in the event of an emergency.

An incident register will be kept at the premises kept on the premises and will detail:

First aid Incidents / Injuries

Ejections of customers by staff

Noise complaints made to the premises

A written drugs policy will be retained at the premises and shall detail any search requirements, toilet inspection timeframes and the action to be undertaken should drugs be located.

The names of members of staff authorised to sell alcohol will be recorded in a written format and retained on the premises. The record shall be made available to the police and authorised officers of the Licensing Authority on request.

The premises will operate a proof of age scheme and will require photographic identification from any person who appears to be under the age of 21 years and signage to this effect is to be prominently displayed within the premises.

Staff will be trained in the age verification scheme.

The premises will maintain a refusals book (or equivalent) to record the details of whenever a member of staff has refused to sell alcohol to a person suspected of being under the age of 18, details to include date, time, staff member and if ID produced.

Staff training documents will be in a written form and retained on the premises and made available to the police and authorised officers of the Licensing Authority on request.

On 17/2/2022 a meeting was held at the pub between Police, the current DPS, Environmental Health and Worcester Regulatory Services.

The meeting was held to discuss on-going complaints regarding the noise emanating from the pub.

Despite this meeting and the agreements made between the police, DPS and Marston's we are still having complaints.

On 11/6/2022 a visit was made (NOT BY POLICE) to the pub whereby the DPS was found intoxicated, it later emerged that this was a birthday party. The DPS was then removed on 15/6/2022 and the current DPS was put in place.

West Mercia Police would be seeking to have the following conditions added to the license should a full revoke not take place.

Door staff on, on a Friday, Saturday and Sunday from 0800 till close.

They would also seek to have the operating hours reduced to:

Monday to Thursday 1100-2330 (alcohol to finish at 2300)

Friday and Saturday 1100-00 (alcohol to finish at 2330)

Sunday 1100-2300 (alcohol to finish at 2230)

PC 1817 Angeline STANLEY

Licensing Officer North Worcestershire