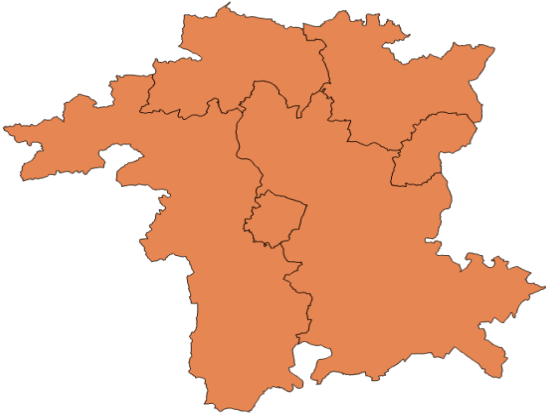


Quarterly Activity Report

Worcestershire
Regulatory Services

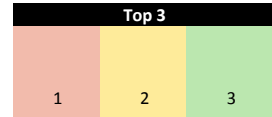
Supporting and protecting you



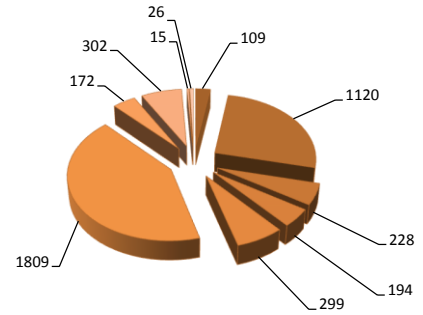
Report	<i>WRS activity report</i>
Version	V1.0
Date	20/01/2014
Year	2013/2014
By	Intelligence Team



Environmental Health

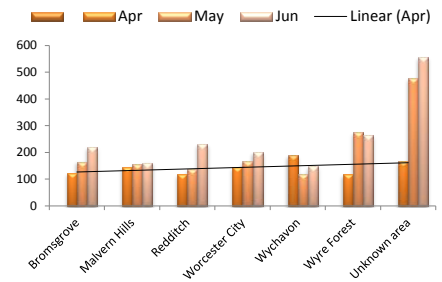


By type				
Type of request	Apr	May	Jun	Q1 total
Dogs	27	25	57	109
Environmental	255	349	516	1120
Food	70	74	84	228
Health & Safety	34	66	94	194
Information Requests	87	102	110	299
Licensing	396	701	712	1809
Pest Control	31	79	62	172
Planning	92	92	118	302
Public Burial	4	5	6	15
Water Supply	7	2	17	26
Total	1003	1495	1776	4274



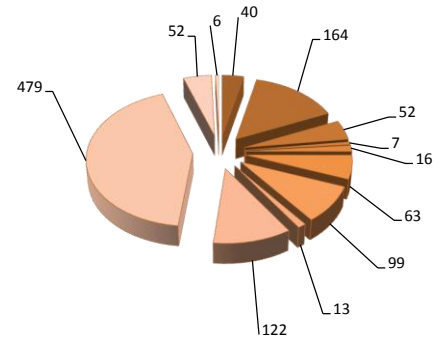
Environmental health by type Q1 Notes:

By district				
Type of request	Apr	May	Jun	Q1 total
Bromsgrove	122	166	220	508
Malvern Hills	145	156	162	463
Redditch	119	138	230	487
Worcester City	145	167	200	512
Wychavon	190	120	149	459
Wyre Forest	119	275	264	658
Unknown area	168	478	558	1204
Total	1008	1500	1783	4291



Environmental health by district Q1 Notes:

Nuisance				
Type of request	Apr	May	Jun	Q1 total
Accumulations - Commercial	12	14	14	40
Accumulations - Domestic	32	73	59	164
Drainage	17	17	18	52
Drainage - Surcharge		1	6	7
Light Nuisance	5	2	9	16
Odour	15	14	34	63
Smoke, Fumes and Gases	37	26	36	99
Noise - Alarm	1	5	7	13
Noise - Commercial Premises	21	42	59	122
Noise - Domestic	105	134	240	479
Noise - Industrial or Agricultural	9	14	29	52
Noise - Street	1	3	2	6
Total	255	345	513	1113

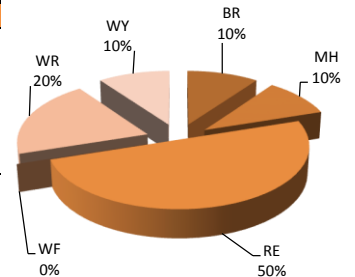


Nuisance by Ward (Top 10)

Ward	No.	District
Winyates	53	RE
Cathedral	34	WR
Greenlands	25	RE
Bengeworth	22	WY
Nunnery	21	WR
Abbey	20	RE
Sidemoor	19	BR
Lodge Park	18	RE
Church Hill	18	RE
Upton and Hanley	16	MH

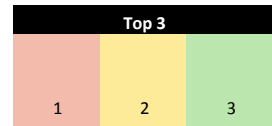
Top 10% (split by district)

District	of the 10	District
BR	1	10%
MH	1	10%
RE	5	50%
WF		
WR	2	20%
WY	1	10%

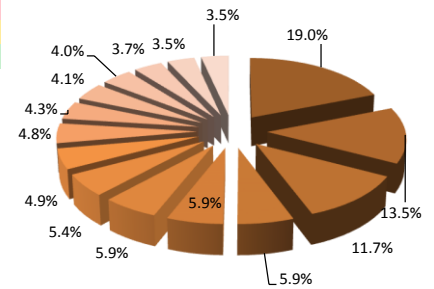


Notes

Trading Standards



Top 15 requests				
No.	quantity	Code	Discription	%
1	120	EE	Second Hand Cars	19.0%
2	85	AB	Home Maintenance And Improvements	13.5%
3	74	AD	Furniture	11.7%
4	37	GA	Industrial/Commercial Goods And Services	5.9%
5	37	DY	Professional Services	5.9%
6	37	AM	Personal Computers, Accessories, Software And Ser	5.9%
7	34	BM	Telecommunications	5.4%
8	31	DE	Ancillary Credit Business	4.9%
9	30	CZ	Other Personal Goods And Services	4.8%
10	27	AN	Large Domestic Appliances	4.3%
11	26	CE	Toiletries, Perfumes, Beauty Treatments And Hairdr	4.1%
12	25	BA	Food And Drink	4.0%
13	23	CZ	Other Personal Goods And Services	3.7%
14	22	EF	Car Repairs And Servicing	3.5%
15	22	BQ	Gardening Products And Services	3.5%



Top 20 by Ward										
No	Ward	Unknown	BR	MH	RE	WF	WR	WY	Grand Total	%
1		400							400	68%
2	Warndon						16		16	3%
3	Greenhill				14	16			16	3%
4	Abbey								14	2%
5	Stoke Prior		14						14	2%
6	Mitton					13			13	2%
7	Droitwich West							11	11	2%
8	Lovett And North Claines							10	10	2%
9	Link			9					9	2%
10	Bretforton And Offenham							9	9	2%
11	Evesham North							9	9	2%
12	Alvechurch		8						8	1%
13	Saint Johns		8						8	1%
14	Charford		8						8	1%
15	Furlongs		8						8	1%
16	Pinvin							7	7	1%
17	Greenlands				7				7	1%
18	Bedwardine						7		7	1%
19	Hartlebury							7	7	1%
20	Baldwin			7					7	1%
1 Total of Top 20		400	46	16	21	29	23	53	588	
Percentage split		68%	8%	3%	4%	5%	4%	9%	100%	

Notes: